

Mac OSX 10.9 Mavericks — Gatekeeper

On the latest two Mac operating systems, the software may not run immediately. This error is due to a security feature called Gatekeeper. If the app fails to run, please do the following:

1. Go to System Preferences — Click the Apple icon in the menu bar (top-left of the screen) and select System Preferences in the drop down menu.
2. Go to Security & Privacy — It is located on the top row, entitled Personal.
3. Go to the General tab.
4. On 10.9 Mavericks, there may be a button that will allow HotSpotter to open.

"HotSpotter" was blocked from opening because it is not from an identified developer

Simply click the button Open anyway. You may stop here, skip the remaining steps, and continue to use HotSpotter.

5. Authenticate — If the Open anyway button did not appear, click on the lock at the bottom-left corner of the screen and subsequently input your computer username and password.
6. In the bottom half of the General tab, there will be the following selection:

Allow applications downloaded from:
 Mac App Store
 Mac App Store and identified developers
 Anywhere

Select Anywhere and subsequently select Allow From Anywhere in the drop down warning.

7. Close the System Preferences window.
8. Install HotSpotter and run it.
9. To re-enable security after running HotSpotter once, repeat the above changes to your preferences, except click on Mac App Store and identified developers.